JUSTIN JOSEPH

IT PROFESSIONAL

Application Support / Web Administration

OBJECTIVE

To obtain a challenging position that will utilize my skills and experiences and which will also provide me with the opportunity for growth and advancement.

justin@justinjoseph.in

+965 94957721

linkedin.com/in/justin vempeny

twitter.com/justinvem peny

www.justinjoseph.in / www.gigil.info

EXPERIENCE

WEB ADMINSTRATOR | RUWAD EXPO WLL KUWAIT| MAR 2020 – Till Date

TECHNICAL SUPPORT ENGINEER | KGL HOLDING KUWAIT| MAR 2014 – MAR 2020

DESKTOP ADMINISTRATOR | FASTTELCO CO WLL KUWAIT| NOV 2009 – FEB 2014

APPLICATION DEVELOPER | ARMIA SYSTEM INC. INDIA | AUG 2009 – OCT 2009

JUNIOR PROGRAMMER | IPSR SOLUTIONS LTD. INDIA | JAN 2008 – JULY 2009

SCHOLASTICS

MASTER OF COMPUTER APPLICATIONS | 2007 | MAHATMA GANDHI UNIVERSITY KERALA

BACHELOR OF COMPUTER APPLICATIONS | 2004 | MAHATMA GANDHI UNIVERSITY KERALA

CERTIFICATIONS

MTA | 2021 | MICROSOFT

MTA – Microsoft Technology Associate

RHCT | 2004 | REDHAT INDIA

RHCT (RedHat EL-3) – RedHat Certified Technician

MCP | 2005 | MICROSOFT INDIA

MCP – Microsoft Certified Professional.

COURSES

AWS Certified Solutions Architect Associate (Amazon Cloud)

AWS Certified Developer Associate (Amazon Cloud)

PERSONAL DOSSIER

Linguistic Abilities: English, Malayalam

Date of Birth: 16th March, 1984

WEB ADMINISTRATOR | RUWAD EXPO WLL KUWAIT | MAR 2020 – Till Date

Key Deliverables as Web Administrator

- Oversee administration, usage, security, and maintenance of websites.
- Worked in all aspects of Web Design including creating, uploading, maintaining, and fixing site- related issues.
- Maintain web services and database systems running on web servers.
- Evaluated design and functionality of existing web services/sites for further improvement.
- Manage and maintain Website Hosting, Domains, Email Services like Google Suite, Microsoft Office 365.
- Set up or maintain monitoring tools on web servers and implement web site security measures, such as firewalls and SSL certificates.
- Review or update web page content or links in a timely manner, using appropriate tools.
- Provide support for CMS platforms such as Joomla, WordPress, Drupal and Ecommerce Products like Magento, WooCommerce, OpenCart etc.
- Back up or modify applications, database, website files and related data to provide for disaster recovery.
- Recommend web site improvements (Cloud Hosting, CDN Features), and develop budgets like to support recommendations.
- Manage and Support Payment Gateway Integration (PayPal, KNET) on Ecommerce Websites.
- Manage and maintain web site analytical tools and perform SEO related tasks.
- Support and manage social media accounts, activities, campaigns and collect user feedback through social media platforms like LinkedIn, Facebook, Instagram, WhatsApp and YouTube etc.

TECHNICAL SUPPORT ENGINEER | KGL HOLDING KUWAIT| MAR 2014 – MAR 2020

Key Deliverables as Technical Support Engineer

- Infor WMS (Warehouse Management System) Administration and support.
- Infor WMS Design, Testing, Implementation and Training.
- Integration of WMS with 3rd party tools.
- Integration, User Acceptance Testing for the Application modules before deployment.
- Review of design, test specifications developed by Product Vendor
- Helping end users with technical functional aspects of WMS flow.
- Test performance before new deployments by Product Vendor
- Develop reports in Eclips Birt based on User Requirements.

- Monitoring EDI interfaces through RAMP Application.
- Maintain user accounts, passwords, serial numbers, data integrity and file system security for computing environment.

DESKTOP ADMINISTRATOR | FASTTELCO CO WLL KUWAIT | NOV 2009 – FEB 2014

Key Deliverables as Desktop Administrator

- Providing training for staff on hardware and software usage.
- Assist in User/Hardware movement and branch relocations.
- Participate in technological department projects and perform problem diagnosis of network and desktop environment under IT Management direction.
- Update and maintain computer inventory and surplus equipment.
- Maintain passwords, serial numbers, data integrity and file system security for computing environment.
- Interact with departments to resolve technical problems with desktop computing equipment and software.
- Preventive maintenance and upgrades on systems to ensure longevity.
- Assess functional needs to determine system purchase specifications.
- Support in testing and deployment of new applications and systems
- Capture and tracking of customer incidents through Support Ticketing system.
- Contribute to knowledge management of technical incidents for easy re-use.
- Document knowledge in the form of knowledge base tech notes and articles.
- Provide prompt and accurate feedback to users.

APPLICATION DEVELOPER | ARMIA SYSTEM INC. INDIA | AUG 2009 – OCT 2009

Key Deliverables as Application Developer

- Create user interfaces, framework components, database queries and back-end scripts to support full-featured and styled web applications.
- Add functionality to existing applications, frameworks, queries and scripts.
- Investigate and repair problems in existing code, potentially performing any necessary refactoring.
- Performs development including PHP, HTML, CSS, JavaScript, AJAX, jQuery.
- Develop and maintain code for various PHP applications and resolve any defects in systems.
- Monitor all phases of projects and assist in developing specifications and architecture design for application systems.
- Experience working with third-party APIs.
- Manage and integrate Payment Gateways on web applications (PayPal).
- Provide support and administration for Hosting packages.

JUNIOR PROGRAMMER | IPSR SOLUTIONS LTD. INDIA | JAN 2008 – JULY 2009

Key Deliverables as Junior Programmer

- Open Source Products customization and administration. (Joomla, Magento, WordPress, Zen cart, OpenCart etc.).
- PHP/ MySQL Development & Support for diverse Web based applications using MVC (Cake Php, CodeIgniter etc.).
- Create user interfaces, framework components, database queries and back-end scripts to support full-featured and styled web applications.
- Add functionality to existing applications, frameworks, queries and scripts.
- Investigate and repair problems in existing code, potentially performing any necessary refactoring.
- Performs development including PHP, HTML, CSS, JavaScript, AJAX, jQuery.
- Develop and maintain code for various PHP applications and resolve any defects in systems.
- Monitor all phases of projects and assist in developing specifications and architecture design for application systems.
- Experience working with third-party APIs.
- Manage and integrate Payment Gateways on web applications (PayPal).
- Provide support and administration for Hosting packages.

SKILL SET
Technical

WEB AND CLOUD | Hosting, Domain, Email, Database, Social Media
- Amazon Cloud: RDS, Route 53, ELB, ASG, VPC, EC2, S3, Elastic Beanstalk, Lambda, LightSail etc.
- Web Hosting - Godaddy.com, Dreamhost.com, Parallels Plesk, Hostmonster.com, IPage.com, Hostgator.com, WebMasters.com.
- Open source Content Management Systems Support – Joomla, WordPress, OpenCart.
- Website Design (over 50 sites completed).
- MySQL Database Administration.
- Business Emails(Google Workspace, Microsoft Office 365, Amazon WorkMail, Web Hosting Emails).
- Google Analytics and Google AdSense Administration.
- Social Network integration (Facebook, Twitter) with Content Management systems
- Payment Integrations (PayPal, Hesabe, Upayments (Kuwait)) with Shopping Cart

PROGRAMMING | Applications, Languages, Frameworks, Databases
- ENTERPRISE APPLICATION – INFOR WMS, RAMP INTERCHANGE
- Programing Language – PHP, Python (Django Framework)
- PHP Framework – CAKE PHP, CODE IGNITOR, ZEND FRAMEWORK.
- PHP Applications – JOOMLA, WORDPRESS, WOOCOMMERCE, ZENCART, OPEN CART, MAGENTO, SHOPIFY.
- Packages - SMARTY, YUI, MOOTOOLS.
- Databases – MySQL, Microsoft SQL 2016
- Knowledge in - ASP.NET, C, C++, Java, JSP, JavaScript, HTML, CSS, COBOL, Visual Basics 6.0, Oracle 11i, PL/SQL

CLOUD TECHNOLOGY | Amazon Web Services
- AWS Certified Solutions Architect Associate (Amazon Cloud)
- AWS Certified Developer Associate (Amazon Cloud)

SOFTWARE | Software, Operating System
- Software - ADOBE DREAMWEAVER CS6, ADOBE PHOTOSHOP CS6, Oracle Virtual Box
- Operating Systems - Windows Server 2016, Windows XP/7/8/8.1/10, Ubuntu Linux, Mac OSX, RedHat Linux

PERSONAL
Personal Information

PERSONAL | AGE, DATE OF BIRTH, PASSPORT INFO
- **AGE and Date of Birth:** 37, 16 March 1984
- **Passport Information:** P7113712, (Expiry: 18/12/2026)
- **Nationality:** India
- **Marital Status:** Married
- **Educations:** Marian College Kuttikkanam, Peermade, Kerala, India
- **Kuwait Residency:** 18 Visa, Transferrable
- **Current Salary:** 700 KWD
- **Notice Period:** Immediate Join

REFERENCES | Previous Employers
- Ahmed Othman (Ruwad Expo WLL, Kuwait) - +965 9980 1980
- Nabeel Ayyad (KGL Holding) - +965 6007 6771

Register No.
&
Month & Year

51415
October 2007

Mahatma Gandhi University

FACULTY OF TECHNOLOGY AND APPLIED SCIENCES

The Syndicate of the Mahatma Gandhi University

hereby makes known that

Justin Joseph

has been admitted to the

Degree of Master of Computer Applications

he/she having been certified by duly appointed examiners

to be qualified to receive the same and having been by

them placed after passing the prescribed examinations

in the **First Class with Distinction**

with Electives **1. Unix and Shell Programming**

2. Client Server Systems and Applications *at the*

examination held in **October 2007**

Given under the seal of the University.

University Buildings
Kottayam - 686 560
Kerala, India

14 May 2009

Vice-Chancellor

Achamma Zacharia
27/10/09

ACHAMMA ZACHARAIA
Joint Secretary to
Government of Kerala
General Education Department
Certificate Authentication Centre
Ernakulam-35

Seen at the Embassy
of the State of Kuwait
IN NEW DELHI
for the attesmtion of the signature of
and stamp of
No. 2 7281/2009
Date 7.12.2009

SIGNATURE

State of Kuwait
JAMAL S. AL SHEHAB
D08888960
Kuwaiti Dinar 5

14 FEB 2016
C-1168516
मन्त्रालय नई दिल्ली के मोहर एवं हस्ताक्षर सत्यापित
Seal & singnature of State Government
of
Ministry of External Affairs, New Delhi
attested

कोंसल अधिकारी / Consular Officer
भारत का राजदूतावास / Embassy of India
कुवैत / Kuwait

D.K. Tripathi
Assistant Consular Officer
Embassy of India
Kuwait

सं०
No. 191911
दिनांक
Date   4 DEC 2009
राज्य सरकार के मनित /व्यापर सचिव/उप सचिव
अवर सचिव / अनुभाग
अधिकारी के हस्ताक्षर सत्यापित किए जाने है ।
The Signature of Secretary/Additional
Secretary/Deputy Secretary/Under
Secretary/Area Secretary/Section
Officer of State Government Attested

EMBASSY OF INDIA
राष्ट्र 24
कुवैत
KUWAIT

State of Kuwait
D09208803
Kuwaiti Dinar 5

القنصلية
تصادق على صحة وتوقيع وختم

17 DEC 2009

دون أدنى مسئولية
فيما يختص بمحتويات
هذه الوثيقة
ماجد علي ارشيد

(प्रभास कुमार दास)
(PRABHASH KUMAR DAS)
प्रशासनिक अधिकारी, (ओ.आई. सैल)
Administrative Officer, (OI Cell)
विदेश मंत्रालय, नई दिल्ली
Ministry of External Affairs, New Delhi

Section...... E.H. IV
Prepared by...............
Compared by...............
Section Officer...............

Sl. N⁰ 2460   Order No. Ps. 2/5/05 (2) dt. 3/05/2006 3000 copies

Register No. **8662**

&

Year **June 2004**

Mahatma Gandhi University

FACULTY OF TECHNOLOGY & APPLIED SCIENCES

The Syndicate of the Mahatma Gandhi University

hereby makes known that

Justin Joseph

has been admitted to the

Degree of Bachelor of Computer Applications

he/she having been certified by duly appointed examiners to be

qualified to receive the same, and having been by them placed

in the **First Class**

at the examination held in **June 2004**

Given under the seal of the University.

University Buildings,
Priyadarshini Hills P.O.
Kottayam - 686 560
Kerala, India

18 January 2006

Vice-Chancellor

Achamma Zacharaia
27/10/09

ACHAMMA ZACHARAIA
Joint Secretary to
Government of Kerala
General Education Department
Certificate Authentication Centre
Ernakulam-35

Section.......... P.D. IV
Prepared by.....
Compared by.....
Section Officer.....

Microsoft Technology Associate

JUSTIN JOSEPH

Has successfully completed the requirements to be recognized as a Microsoft Technology Associate: Database Fundamentals.

Date of achievement: June 10, 2021
Certification number: H849-1137

Satya Nadella
Chief Executive Officer

Microsoft
Technology Associate

Red Hat, Inc.

Hereby certifies that

Justin Joseph

has successfully completed all Red Hat Certified Technician program requirements and is certified as a

Red Hat Certified Technician
Red Hat Enterprise Linux 3

Randolph R. Russell
Manager, Global Certification Programs

Date: November 06, 2004

Certificate Number: 603004592091772

redhat.
CERTIFIED
TECHNICIAN

Certificate of Excellence

Microsoft
CERTIFIED
Professional

JUSTIN JOSEPH

Has **successfully** completed the **requirements**

to be recognized as a **Microsoft Certified Professional**

Signed by *Bill Gates*

Date : 19 August 2020
Ref.# : 7230/2146010/2020

شهادة خبرة

Experience Certificate

Axis Solutions Co. for Computer Systems Certifies that :

تشهد شركة أكسيس سلوشنز لأنظمة الكمبيوتر بان:

Mr(s).: Justin Joseph Mathew

السيد(ة): جوستين جوزيف ماثيو

Nationality : Indian

الجـنسيـة: هندى

Civil ID : 284031603733

الرقم المدني: 284031603733

Worked for us as: Technical Support Engineer

عمل لدينا بوظيفة: مهندس دعم فني

From: 02 - March - 2014

من: 02 - مارس - 2014

To: 08 - March - 2020

إلى: 08 - مارس - 2020

His services have been ended according to article (53) of Kuwait labor law.

وقد انتهت خدماته لدينا بموجب المادة (53) من قانون العمل الكويتي.

This certificate is given to him upon his request without least responsibility upon the Company towards third party.

وقد منحت هذه الشهادة له بناء على طلبه دون ادنى مسؤولية تتحملها الشركة تجاه الغير .

جعفر محمد علي
Jafar M. Ali

المفوض بالتوقيع
Authorized Signatory

Hotline: (+965) 1820 - 800, Fax: (+965) 2224 - 5150, P.O. Box 64418 Shuwaikh B, 70455 Kuwait, Email: info@axis-solutions.com

www.axis-solutions.com   Authorized & Paid up Capital KD 1,500,000 رأس المال المصرح به والمدفوع   CR. No.: 103856 س.ت

Date: 24 Feb 2020

To Whom It May Concern

This is to certify that Mr. Justin Joseph Mathew, has worked with AXIS SOLUTIONS CO. from 02-March-2014 to 08-March-2020 as a "Technical Support Engineer" in IT division. He has worked 48 hours per week in day shifts, and his annual salary is KWD 7200/-

As a Technical Support Engineer his major duties and responsibilities are attached along with this.

1. Perform timely monitoring, administration, performance tuning, problem resolution and user support for Infor WMS (Warehouse Management System)
2. Integration, user acceptance testing for the application modules before deployment by product vendor.
3. Review of WMS application design, test specifications developed by Product Vendor
4. Helping end users with technical functional aspects of WMS flow and provide prompt and accurate feedback to users.
5. Manage, support WMS platforms (Application server, Database and Integration interfaces) and monitor the performance before new deployments by Product Vendor.
6. Assist end users with technical support regarding problems or queries related to Infor WMS and current LMR procurement system.
7. Develop reports, extract requested information and reconcile data using Eclipse Birt based on User Requirements.
8. Configure and maintain handhelds, barcode machines and others tools related to WMS system.
9. Monitoring EDI interfaces through Ramp Interchange Application.
10. Ensuring that WMS systems are fully operational and any loss of service is restored in a timely and efficient manner.
11. Provide Problem determination, workaround resolution, root cause analysis, major incident management related with WMS.
12. Maintain passwords, serial numbers, data integrity and file system security for computing environment.
13. Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and peripheral equipment via phone, email, remote and on-site presence as necessary.
14. Deploy and configure PCs, Workstations and Laptops with latest Operating systems and software.
15. Imaging and Backup user PCs, Workstation and Laptop using relevant tool.
16. Participate in technological department projects and perform problem diagnosis of network and desktop environment under IT Management direction.
17. Update and maintain computer inventory, surplus equipment and timely supply of consumables.
18. Preventive maintenance and upgrades on systems to ensure longevity.
19. Capture and tracking of customer incidents through Support Ticketing system.
20. Document knowledge in the form of knowledge base tech notes and articles.

I have no hesitation in recommending his for any position for which he was qualified.
We wish him well in his future endeavors.

Jafar M. Ali
Authorized Signatory

Hotline: (+965) 1820 - 800, Fax: (+965) 2224 - 5150, P.O. Box 64418 Shuwaikh B, 70455 Kuwait, Email: info@axis-solutions.com

www.axis-solutions.com   Authorized & Paid up Capital KD 2,062,500 رأس المال المصرح به والمدفوع   CR. No.: 103856 س.ت.

Date: 03/12/2017

P.F. No: 528

Letter of Experience

This is to certify that:

Mr : Justin Joseph Mathew
Nationality : Indian
Civil I.D. : 284031603733

Was working with FAST Telecommunication Co. W.L.L. as per the below details:

Joining Date : 24-NOV-2009
Last Working Day : 05-MAY-2014
Last Job Title : Desktop Administrator
Department : Information Technology

This certificate has been issued upon his request without any obligation on the company.

Human Resources Department

Omnia

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Justin Joseph Mathew worked with Fast Telecommunication Co. from 29 November 2009 to 05 May 2014 as Desktop Administrator in Information Technology Department. He worked 8 hours per week including day and night shifts and his annual salary was KD 4200/-.

As Desktop Administrator his major duties and responsibilities were as follows :

1. Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and peripheral equipment via phone, email, remote and on-site presence as necessary.
2. Deploy and configure PCs, Workstations and Laptops with latest Operating systems and software.
3. Maintenance, troubleshooting support for VoIP Telephones, Biometric, Video systems.
4. Support network Printers and Scanners with all available Printing and Scanning features.
5. Imaging and Backup user PCs, Workstation and Laptop using relevant tool.
6. Providing training for staff on hardware and software usage.
7. Participate in technological department projects and perform problem diagnosis of network and desktop environment under IT Management direction.
8. Update and maintain computer inventory and surplus equipment.
9. Maintain passwords, serial numbers, data integrity and file system security for computing environment.
10. Preventive maintenance and upgrades on systems to ensure longevity.
11. Assess functional needs to determine system purchase specifications.
12. Support in testing and deployment of new applications and systems.
13. Capture and tracking of customer incidents through Support Ticketing system.
14. Contribute to knowledge management of technical incidents for easy re-use.
15. Document knowledge in the form of knowledge base tech notes and articles.

We have no hesitation in recommending him for any position for which he is qualified.

We wish him well in his future endeavours.

Place : Kuwait
Date : 13 August 2017

Authorized Signature
Human Resources Department

ipsr/hq/hr/62/2009

Kottayam
3rd August 2009

Ref: Mr.Justin Joseph
Vempeny House,
Vellaramkunnu P.O
Kumily District,Kerala State,India-685535

To whom it may concern:

This letter is to confirm the work experience of **Mr. JUSTIN JOSEPH** in the PHP division of ipsr solutions ltd.

JUSTIN JOSEPH had been working as a **Junior Programmer** in this company from **1st January 2008 to 31st July 2009.**

During the period we have found him sincere to the assigned duties and responsibilities.

For ipsr solutions ltd

Dr.Mendus Jacob
MD & CEO

Merchants' Association Bldg., M.L. Road, **Kottayam**. Tel: 0481-2301085, 2561410/20
II Floor, Vyapar Bhavan, Bank Road, **Kozhikode**. Tel. 0495-2761776, 2768129
Illom lane, Palliam Road, **Kochi**. Tel:0484-2366258
IPSR IT Finishing School, Gilgal IT Park, Edappally, **Kochi**. Tel:0484-2344560
E-mail: **contact@ipsrsolutions.com** Website: **www.ipsr.org** **www.ipsrsolutions.com**

Rated
NSIC-CRISIL SE2B

TO WHOM SO EVER IT MAY CONCERN

This is to certify that **Mr. Justin Joseph** has worked with **ipsr solutions ltd** from **01/01/2008 to 31/07/2009** as a **Jr. Programmer in Software Division**. He has worked **48 hrs per week in day shifts,** and his monthly salary is 12,000.00/-

As a Jr. Programmer his major duties and responsibilities are attached along with this.

1. Create user interfaces, framework components, database queries and back-end scripts to support full-featured and styled web applications.

2. Add functionality to existing applications, frameworks, queries and scripts.

3. Investigate and repair problems in existing code, potentially performing any necessary refactoring.

4. Performs development including PHP, HTML, CSS, JavaScript, AJAX, jQuery

5. Open Source Products customization and administration. (Joomla, Magento ,WordPress , Zencart, Opencart etc.)

6. PHP/ MySQL Development & Support for diverse Web based applications using MVC (Cake Php, Codeigniteretc.).

7. Develop and maintain code for various PHP applications and resolve any defects in systems.

8. Monitor all phases of projects and assist in developing specifications and architecture design for application systems

9. Experience working with third-party APIs.

10. Manage and integrate Payment Gateways on web applications (PayPal).

11. Provide support and administration for Hosting packages

I have no hesitation in recommending his for any position for which he was qualified.

We wish him well in his future endeavors.

Place: Kottayam
Date: 11/07/2017

For ipsr solutions ltd

Manager - HR
P: +91 9526074343
Email: hr@ipsrsolutions.com